

Vendor Name	Product	Purpose	Types of Data	Custodian	Collection Frequency	Update Frequency
Tyler Technologies	Utility Billing	For invoicing and maintaining customer accounts	Usage and billing information, customer contact information	Customer Service	Daily	Daily
Tyler Technologies	Incode	Accounting System	Financial Records	Finance	Daily	Daily
ESRI	ArcGIS	Tracking the location of district assets	Asset and infrastructure location	IT	As needed	As needed
Aztec Systems Inc	CityWorks	Tracking service requests and work orders	Service and work order locations, caller information	Facilities	Daily	Daily
Microsoft	Exchange	District email system	Email messages	IT	Daily	Daily
Microsoft	Sharepoint	Document Management System	District Documents	IT	Daily	Daily
AutoDesk	AutoCad	Design of infrastructure	Detailed designs and plans for various district infrastructure	Engineering	As needed	As needed
Digital Deployment	Website	District Website	Documents and district announcements	Administrative Services	As needed	As needed
XC2 Software	Backflow prevention	Backflow testing and prevention	Backflow device data	Operations	As needed	As needed
Innovyze	InfoWater	Hydraulic Modeling	Hydraulic analyses	Engineering	As needed	As needed
Itron	MV-RS	Water Meter Reading	Water Usage Information	Customer Service	As needed	As needed
Technology Unlimited	AQRIT	Check Scanning software	Payment images	Customer Service	Daily	Daily
Laserfiche	Laserfiche	Enterprise Content Management	District Documents	IT	Daily	Daily